

Inform & Connect

A Workshop for Front Line Information Assistance and Resource Referral Staff

Thursday September 21, 2017 • 9 am - 4 pm

A free, daylong interactive training designed to support those who help older adults access resource referral information.

This training is designed for help-desk, information hotline, and other front-line volunteers or staff specifically tasked to provide clients with information about programs and services available throughout the county. Specialists on the following topics will share their knowledge, expertise and resources through short panel presentations and audience Q&A.

- Housing
- Transportation
- Financial Abuse
- Attendant Care
- Mental Health
- Nutrition
- Staying Connected

Attendees will make connections with professional colleagues, build professional expertise, and enhance their service to the community.

Who Should Attend

Front line volunteers and staff who support the resource referral needs of older adults. Up to three people may register per agency or organization for the workshop.

7 Free CEUs provided courtesy of NASW-CA are offered for this workshop. For more information, contact Michelle Javid at michelled@jfcs.org.



Aging Action Initiative (AAI) is a collective effort of more than 100 different agencies, grassroots organizations, commissions and neighborhood groups, funded by the County of Marin, and coordinated by MARINSPACE.



REGISTER AT: tinyurl.com/inform-connect-2017
Registration problems? Call 415-492-9444

When: Thursday, September 21, 9 am - 4 pm

Where: Homeward Bound
The Key Room
1385 N. Hamilton Parkway
Novato, CA 94949

Food: Continental breakfast and lunch salad included

This event is a repeat of the Inform & Connect workshops offered in 2016.

On November 1, 2017 AAI will present a new workshop about resources for Marin residents 85+ who are aging in place. If you would like to be notified when registration is available, please contact: support@agingactioninitiative.org.

If you are a person with a disability and require this document in an alternate format (example: Braille, Large Print, Audiotape, CD-ROM), information below. If you require an accommodation (example: ASL Interpreter, reader, note taker) to participate in any county program, service or activity, you may request an accommodation by calling (415) 473-4381 (Voice) / (415) 473-3232 (TTY) or by e-mail at: disabilityaccess@marincounty.org not less than four work days in advance of the event.

For more information about this event or AAI, please contact support@agingactioninitiative.org